BROKER BUDDHA

Broker Buddha Platform Security



Overview

Our platform is your platform. We take security very seriously. In addition to our Privacy Policy, which governs the way we use data on our platform, we have a robust security program to ensure that nobody else can gain access to our systems, data, or software.

Our security program evaluates, monitors, and improves the security posture of our underlying systems on a regular basis. The program is comprised of technology (software), policies (legal agreements), and procedures.

SOC 2® Type 2

Broker Buddha is SOC 2® Type 2 compliant. Each year, our company must show that our data controls and processes comply with the AICPA's SOC 2 framework. Undergoing and successfully completing this audit ensures that our systems are operationally effective.

Encryption and Testing

All data is encrypted at rest (AES-256) and in transit (TLS 1.2). Vulnerability testing by a trusted third party occurs at regular intervals. In the event that a weakness is found, our Remediation Procedure requires immediate triage and fix within 48 hours.

Access Control

Our technology (application, services, data) is hosted in the cloud on logically isolated servers behind a comprehensive firewall with monitoring and alarms on each system. Access to our systems is limited by a centralized access-control list with multi-factor authentication required for all users.

Redundancy and Resilience

Our server-side architecture is designed for scale and redundancy with daily backups, load balancing, and cross-region replication. Through auto-scaling functionality, we can add additional servers on-demand to ensure the highest levels of uptime, response time, and performance.

Logging and Monitoring

We conduct system and application logging of all interactions, including access to APIs, giving us the ability to investigate issues and identify concerns quickly.

We have a comprehensive network monitoring program in place with alarms to notify key personnel in the event of an outage, attack, or breach.

Policies and Procedures

All employees are educated about company policies and procedures in the event of incidents including a natural disaster, system outage, or network breach.

AICPA SOC
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SOC for Service Organizations